



# WEST VERNON PARISH WATERWORKS DISTRICT

P.O. Box 400 ~ 5292 Hwy. 171 ~ Anacoco, Louisiana 71403

Ph. (337) 238-2656 - Fax (337) 238-2658

Website: <https://wwwater.myruralwater.com> ~ E-mail: [wwwater@gmail.com](mailto:wwwater@gmail.com)

**\*To pay your bill online - visit our bill-pay website: [www.xpress-pay.com/pay/westvernonw](http://www.xpress-pay.com/pay/westvernonw)**

**NOTE: There is a charge assessed to pay your bill through the online portal. The fees are 2.75% of your bill plus .50 cents AND if you call or come into the office to use your debit or credit card the same fees are applied. We process all card payments through Xpress-Pay.com**

**We do not partner with any other online payment website ONLY Xpress-pay**

## FEE SCHEDULE

### RESIDENTIAL

0 to 2,000 Gallons

**\$26.00** Minimum charge

Each additional 1,000 gallons

**5.00**

### COMMERCIAL

0 to 10,000 gallons

**\$72.00** Minimum charge

Each additional 1,000 gallons

**5.00**

**\*\*In addition to the water rates there is a \$1.00 monthly fee for the State of Louisiana Dept. of Health Safe Drinking Water Act Fee. This fee is required to be charged to the customer and collected by the district. The fee is shown on your bill as the SDWA amount.**

### DEPOSITS:

#### Establishment of service at EXISTING meter connection

**New Customers: \$50.00 Deposit – Homeowner**

**\$75.00 Deposit – Renter**

**Service Connection Fee: \$50.00 – Homeowner and Renter – NON-Refundable**

#### Establishment of a NEW Service Connection (tap)

**Water Meter, Meter Box & Parts: \$700.00** - Includes Homeowner's Deposit of \$50.00 - \*DOES NOT INCLUDE ROAD BORE, **Road Bore Cost.**

If a road bore is required the fee is \$595.00 and up. Price dependent upon actual charges incurred by the district from the subcontractor.

**Bills are due by the 15<sup>th</sup> of each month** – Penalty for paying bill after due date of 15<sup>th</sup> each month = 10% late charge.

**Disconnect date is the 25<sup>th</sup> of each month** - You will receive a letter of non-payment should your account not be paid in full by the 15<sup>th</sup> of each month. This will be your only notice prior to disconnection of service that begins on the 25<sup>th</sup> of each month.

### OTHER FEES:

**Re-Read Meter Request - \$50.00 Fee** – If the reading is correct and verified by the field staff.

**If meter has been misread by field staff there is no charge** and the appropriate usage adjustment of overcharge/undercharge will be made to the customer's account.

**\*After hours service calls are NOT OFFERED for re-connection of disconnected delinquent accounts.\***

You will need to pay the necessary fees the next business day for service to be re-connected.

**Damage to Water Meter - \$100 Fee** - This includes intentional or accidental damage done to meter box and lid with lawnmowers, fires, etc. Any meter lock removal or damages are punishable by law as listed below.

**Meter Tampering of Meter Locks, Boxes and Illegal Tie-ins - \$500 Fee AND a free ride in the Vernon Parish Sheriff's Office car to the parish jail.** It is a VIOLATION of Louisiana Law per RS 14:67.6 to cut meter locks or otherwise tamper with water meters.

**Violators will be prosecuted.**

**Damage to District Water Lines** - Fees based upon damages are calculated by the District Operator at the time of repair.

**Restoration of Service for Delinquent Account** - \$50.00 service fee, plus deposit (when applicable) along with any past due amount owed on the account.

**Meters are read between the 20<sup>th</sup> and 25<sup>th</sup> of each month and bills are mailed around the 1<sup>st</sup> of the following month.**

**Office Hours:** Monday through Friday – 8 a.m. to 4 p.m. and we CLOSE from 12 to 1 p.m. for LUNCH.

CLOSED ON SATURDAYS & SUNDAYS along with the approved holiday closure schedule which can be viewed at the office.

\*We have two drop boxes available 24 hrs. daily for your convenience. The main drop box is located at the office and is the black box facing the driveway. The 2<sup>nd</sup> drop box is located at 153 Burns Road, off of W. Hawthorne Road, Leesville, LA and is also the black box facing the driveway at the gate.

**FOR EMERGENCIES ONLY - (Please DO NOT call the after-hours service for billing related questions):**

Call the office telephone number at (337) 238-2656 and our after-hours answering service will relay the message to our staff.



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